

## Stanley Kiyan/TMS/Toyota 03/01/2007 04:03 PM

To Michael Collinsworth@toyota

cc Richard Reed@toyota, Richard DuFresne/TMS/Toyota@Toyota

bcc

Subject Fw: Floor Mats

History:

This message has been replied to.

Michael, 2 cases from Lexus CR identifying a concern with floor mats. Summary of concerns states 2 brake concerns identify the issue as the floor mats as the cause of the CR Contact.

## Stan

---- Forwarded by Stanley Kiyan/TMS/Toyota on 03/01/2007 03:58 PM -----



Bill Zlaket/TMS/Toyota

03/01/2007 03:33 PM

To Stanley Kiyan/TMS/Toyota@Toyota

cc Richard Reed/TMS/Toyota@Toyota

Subject Fw: Floor Mats

Stan,

Greg asked me to share this info with you concerning brake and accelerator interference with ES350 all weather floor mats.

Best regards,

Bill Zlaket Technical Supervisor Quality Assurance, Electrical Toyota Motor Sales, USA, Inc. 310.468.5369 work 310.292.4568 cell 310.381.6691 fax

---- Forwarded by Bill Zlaket/TMS/Toyota on 03/01/2007 03:30 PM ----



Bill Zlaket/TMS/Toyota

03/01/2007 12:45 PM

To Russell Suzuki/TMS/Toyota

СС

Subject Fw: Floor Mats

Russ,

Here is the CR data. I searched for the keywords 'cruise' and 'brake' on '07 ES350. There are 30 cases with 29 unique vehicles.



ES350 CRdata xis

Here is the breakdown:

11 cases that mentioned brake failure

- 3 cases that indicated cruise failed to dis engage
- 13 cases that stated the gas pedal got stuck
- 2 cases that indicated the floor mats were the source of the problem
- 1 case that said the vehicle surged forward.

If you look at the video clips from Lyle (below) you can see how the gas and brake pedals can both get stuck under the floor mat, and then pressing either pedal will depress both the gas and brake.

Here are pics of the brakes from the vehicle that Lyle inspected:





09 RF Brake rotor.JPG 08 LF Brake rotor and caliper.JPG

Best regards,

Bill Zlaket Technical Supervisor Quality Assurance, Electrical Toyota Motor Sales, USA, Inc. 310.468.5369 work 310.292.4568 cell 310.381.6691 fax

---- Forwarded by Bill Zlaket/TMS/Toyota on 03/01/2007 12:37 PM -----



Lyle Scalzo/TMS/Toyota

03/01/2007 11:32 AM

To bill\_zlackett@toyota.com

CC

Subject Floor Mats

Bill,

Here are video clips.

Lyle







Accelerator pedal interference.AVI Brake and accelerator pedal interference.AVI Brake pedal applied with accel operation.AVI



Brake pedal interference.AVI